

# SpeedyLine

## Important Information



### Important SpeedyLine Notice to Members

On December 19<sup>th</sup>, our SpeedyLine 24/7 Bank by Phone system was updated with new features. Please listen carefully when you call as the menu options have changed.

SpeedyLine helps make your financial management easier and more convenient. Obtain your checking or savings account balances, look up a check, make loan payments, transfer funds, place a stop payment, and more!

### HOW TO USE SPEEDYLINE

Dial: 888-632-3503

Enter Your Member Number and PIN  
Follow the Menu Prompts

### Quick Tips

**Press \***: Takes you back to previous menu

**Press #**: Will repeat menu or option

**Press 1\***: At any time for help options

**Press 3\***: To return to the Main Menu

**Press 8\***: To switch to Voice Recognition

**Press 9\***: To enter a different account number

**Press 0**: To speak with a Service Representative

**PRESS**  
**1**

### Balances

on your savings, checking, loan, or credit card

Press 1 for Checking

Press 2 for Savings

Press 3 for Loan

Press 4 for Credit Card

**PRESS**  
**2**

### History

check your transactions and cleared checks

Press 1 for Checking

Select a Search Option:

Press 1 for Cleared Checks

Press 2 for Last 5 Transactions

Press 3 to Search by Date

Press 4 for Deposits

Press 5 for Withdrawals

Press 6 to Search by Check Number

Press 2 for Savings

Select a Search Option:

Press 1 for Last 5 Transactions

Press 2 to Search by Date

Press 3 for Deposits

Press 4 for Withdrawals

Press 3 for Loan

Press 4 for Credit Card

**PRESS**  
**3**

### Transfers/Payments

between accounts or make a payment

Press 1 to Transfer Funds Immediately

Press 2 to Schedule a Funds Transfer

Press 3 for Payments

Press 4 to Hear Existing Scheduled Transfers

Press 5 to Delete an Existing Transfer

**PRESS**  
**4**

### Change PIN

change your 4 digit SpeedyLine access code

**PRESS**  
**5**

### Stop Payment

place a stop payment or listen to existing stops

Press 1 to Stop a Payment

Press 2 for Stop Payment Inquiries

**PRESS**  
**6**

### CU Information

Branch Locations